



February 25, 2020

Dear Valued Customer:

Effective immediately, Cogent Technologies has started the End of Life process for Online Energy UV spare parts. We divested this portion of our business in 2008 and can no longer guarantee availability for these UV Parts. We apologize for the inconvenience, and will continue to support the product as per our End of Life Policy:

**End of Life** – announced February 25, 2020

**Last Time Buy** – May 31, 2020 (with exceptions noted below)

- Following the Last Time Buy, we will provide replacement parts as supplies last; if parts are not in inventory, we will provide the name of our supplier for customers to make contact directly
- Product warranties that stretch past the Last Time Buy will continue for the life of the original warranty

If you have any questions about these or any of our products, please contact your Cogent Technologies Representative directly, or reach out to us at 952-941-3300. Thank you for your continued support of Cogent Technologies.

Best regards,

*Chad Carney*

Chad Carney  
VP, Marketing and Corporate Communications